



# Business Analyst / Project Manager JDEdwards

## Our Business

Yildiz Holding, CEEMEA's largest food organization, brought its business in cake and chocolate together under the new global company: pladis ([www.pladisglobal.com](http://www.pladisglobal.com)). pladis is a global leader in biscuits and confectionery, with operations in 120 countries in Europe, Middle East, Africa, Asia and America. Under pladis are 36 plants in 13 countries with over 26,000 employees. With the pursuit of "we promise happiness to the world with every bite," the organization enriches consumers with products in sweet and savory biscuits, wafers, cake, chocolate, gum and candy

The **Business Analyst** sits within the Applications Services Management team and is effectively an internal consultant, analysing and project managing business change requirements and acting as an interface between the business and IT. The successful candidate will be highly analytical with strong business process knowledge and project delivery. You should have sound knowledge of project management, business process mapping and requirements definition. Whilst a good level of Information Systems (IS) knowledge will be essential for the role it is critical that the individual is a strong communicator and relationship manager with experience of assessing the effect of changes in technology on business processes.

You will form part of the Enterprise Business Solutions Team and be involved in the change delivery programme for various systems. The ability to manage stakeholders, drive the agenda and deal with ambiguity will be required for this role in addition to the technical requirements outlined below. The pladis Global IS family is at the heart of our business and critical to our continued success and growth as an organisation. As part of the IS Global Shared Services restructuring and to support the pladis business transformation journey this role will be key to the implementation and ongoing support of all Business Solutions/Applications focusing on ERP but also involved in non ERP systems. The profile will work closely with the Business Engagement Team and Business users to implement and adapt best practise processes in pladis for the functional area of responsibility.

## Your Key Responsibilities

- Support the Application Services Manager in ensuring IS investment meets the strategic priorities of the business;
- Ensure that the IS programme has been defined and prioritised and expectations are managed;
- Control the delivery of IS services, application development and support, from third party service providers;
- Influence the business to ensure technology is seen as an enabler and a driver of change;
- Develop and run workshops in order to collate and define Business Requirements and propose solutions;
- Control delivery of IS projects and Change Requests, prioritise demand from business, ensure scope and benefits are understood, and managed within overall budget;
- Become an accepted partner to the business and key representative of pladis IS;
- Ensure appropriate project governance is established and maintained.



## Experience & Qualifications

- Perform requirements gathering and analysis to include: analytical techniques, interview techniques, data gathering techniques, current system documentation, business modeling methods, business process, rules and logic, data gathering to solve complex issues, development of implementation plans, development of requirements, joined application development sessions and key analytical troubleshooting;
- Develop and implement test plans / scenarios to ensure successful delivery of a project;
- Support to various business and technology teams as necessary during design, development and delivery to ensure solid, scalable, robust solutions;
- Communicate effectively in both verbal (i.e. day-to-day discussions, team meetings) and written (requirements and design specifications) form, as well as have an overall ability to be clear and concise in all communication;
- Accurately assess the risks associated with each solution design / project;
- Support the development of team members from a professional and technical level;
- Effectively manage multiple priorities;
- Perform additional job related duties as requested;
- Excellent administration skills, ensuring projects remain on track and on budget;
- Understand current ERP business processes and technology with a proven track record of delivering IT changes and support with Supply Chain, Sales & Distribution ERP business processes in preferably Oracle JDEdwards (JDE);
- Fluent in English and possibly another foreign language on top of his/her native language;
- +5 years experience working in ERP Application Systems Management type role.

## What We Offer

This role offers the opportunity to work in an international organisation with a Dutch character. With the commercial offices situated on the Royal Verkade factory site in Zaandam, the Netherlands, the location for this role allows the Business Analyst to work in very diverse multidisciplinary teams. An unique challenge for a strong and dedicated Project Manager, proven to have been successful in contributing to growing the business within Supply Chain, Sales and distribution. This is a unique opportunity to play a key role in an exciting, fast growing business.

## Are you interested?

To apply for this job, please send your letter of application and resume to Koninklijke Verkade NV, Ms. Suzanne Hoogendoorn, HR, at [werkenbij@pladisglobal.com](mailto:werkenbij@pladisglobal.com).